

Vision Statement: To create a learning environment of open communication and respect for all creatures, where the needs of horses are attended to with utmost care and consideration, and where people work together to create an atmosphere of good will in the pursuit of excellence in horsemanship.

STABLE RULES

We value the safety of horses as well as boarders:

1. No alcohol is allowed on the property without permission of management.
2. No smoking is allowed on the property.
3. Children under the age of 13 shall be under the supervision of a trainer or parent at all times.
4. We strongly encourage the use of helmets for all minors. All jumpers must wear helmets.
5. Current Coggins and regular worming are required of all horses. A worming check off will be kept in the stable office.
6. No horse shall be left unattended if it is outside its normal enclosure.
7. Drive slowly at all times and park vehicles only in designated areas.
8. A maximum of one dog per owner may be at Riversong Ranch at any time. Dogs must be on a leash, in the designated “dog park”, or tied so that they cannot reach passing horses or people, and so that their tie-line does not cross the path of a horse or person. Doggie bags are provided in the Lounge and you are asked to pick up after your dog. If the rider is heading to ride in the fields and the dog is at the side of the horse and obeys voice commands, the dog may accompany the rider to the fields without a leash. Please be observant of other riders and be sure your dog does not startle or approach other horses/riders who are riding in the fields. The only exception to this “leash law” will be the owner’s dog.
9. When riding with another rider in the arena, please pass from left shoulder to left shoulder.
10. Close gates at all times.
11. Management reserves the right to rearrange horses or tack room areas for the convenience and safety of all, in its sole discretion.

We value treating each other and the facility with respect:

1. Please turn off all lights and close all arena gates and doors when finished.
2. Please promptly clean up after yourself and your horse everywhere on the property (hay field exempted).
3. Please keep all tack and supplies in designated areas, and keep the tack room and stable office clean.
4. If you require a private lesson in the arena, it must be booked on the board 24 hours in advance.
5. Please ask to ride in the arena first if a private lesson is in progress.

We value clarity in communication:

Please feel free to contact our Manager directly if you have any questions about Riversong Ranch, barn policies, the care of your horses, changes in your horses’ feed and supplements, or any other routine matters. Do not discuss your concerns or attempt to make changes in the routine with the day staff, the Owners, or other Boarders. This avoids confusion and allows

the Manager to address the issue in question. If it is absolutely essential that you communicate with the Owner directly, you may do so at: Cecily@mcn.org

Thank you The Management

Riversong Ranch Code of Ethics and Communications Guidelines

At Riversong Ranch we have a standard of expected behavior that promotes an environment of good relationship and goodwill in our ranch community.

Our mission statement says that ‘we believe in the value of good communication and respect for all creatures’. We choose to recognize each person and animal’s innate worth, by behaving responsibly, and treating all creatures in our community with the dignity, respect and the consideration they deserve. In order for open communication to occur our Boarders and Staff must feel safe, so it is expected that all members of the RSR community follow these guidelines:

1. Communication is paramount to a healthy community. Communicate directly with people. Don’t assume others know what you mean or want. All people do not always hear what is verbally said the same way. The only way to know if you have been understood is to ask.
2. When communicating use respectful language. This includes tone and gesture. Raising your voice or pointing fingers to communicate can be intimidating because what is heard or seen is the tone or gesture, not the message. Long after the message is gone, the way the message was communicated is remembered and can be a source of hurt feelings. Once the cycle starts, other miscommunications build off the original incident and if unresolved will continue to fester.
3. In order to build an environment of mutual trust and safety, community members must engage each other with honesty and integrity.
4. Personal information shared between two parties must be held in confidence and not be the subject of gossip. Direct communication between people is important in order to clarify and resolve issues and misunderstandings.
5. Listen neutrally without interruption, and without trying to fix or judge the issue.
6. Sometimes the feelings attached to the issues being discussed can interfere with resolution of the issue. Mediation by a third party is sometimes a useful option.

Riversong Ranch is foremost a place to enjoy a safe, nurturing and learning/growing relationship with your horse. It is important to foster the kind of environment that allows this relationship to manifest.

Please respect these guidelines and values.

Thank you, RSR